

Jenkinson's Boardwalk Easter Sale & General Information FAQ

General Information

1) Is Jenkinson's Boardwalk open?

- *No, all properties associated with Jenkinson's Boardwalk are closed due to the COVID-19 Pandemic. We will reopen when it is deemed safe to do so by our local and state authorities. Please follow us on social media for all updates.*

2) Can I walk on the Boardwalk or go on the Beach?

- *No. The borough of Point Pleasant Beach has closed off all access points to the boardwalk because it is too narrow to practice strict social distancing rules. The beach is closed to the public as well.*

3) Is the Easter Parade cancelled?

- *Yes, unfortunately we had to cancel the Easter Parade this year since we are currently closed.*

Easter Sale Information

4) When can I pick up my order?

- *You will be able to pick up your Easter Sale order when our Amusement Park re-opens. Our opening date is to be determined. Check our website www.jenkinsons.com or social media pages for updated information.*

5) When will I receive my shipped order?

- *Due to the current circumstances, online orders are being filled remotely and can take up to 2-3 weeks for shipping.*

6) Can I place an order over the phone?

- *No, due to credit card security, we cannot accept orders over the phone.*

7) What if I didn't pick up an order that was placed in the past?

- *You can still pick it up once we open; you will still need to have the receipt and an ID.*

8) Last year I placed an order to pick up but I now want it shipped, can you ship it?

- *No, it will be available for pick up once we open.*

9) Can I modify or cancel my order after I have already paid for it?

- *Yes. If you email your Order Number to customerservice@jenkinsons.com PRIOR TO SHIPPING we will fully refund your order. Your order will then be cancelled. If you choose to place a different order, you can do so then..*

10) Do Amusement Ride Only Cards, Emusement Cards, or Family Fun Packs expire?

- *No, none of these sale items ever expire and can be used whenever we are open to the public.*

11) What Easter Sale items are Buy One, Get One Free?

- *Buy One, Get One Free items include: \$25 (50 credit) and \$50 (110 credit) Amusement Only Ride Cards, 7D Dark Ride and Adventure Lookout Admissions, and a voucher for a Refillable Souvenir Soda Cup.*

12) What Easter Sale items are NOT Buy One, Get One Free?

- *Items that are NOT Buy One, Get One Free include: \$125 for \$85 Emusement Card, \$99 Family Fun Pack, and the Boardwalk Bar and Grill gift card because they are heavily discounted already.*

13) What is the difference between the Amusement Ride Only Cards and the Emusement Cards?

- *The Amusement Ride Only Cards can just be used on rides inside the Jenkinson's Ride Park. The Emusement Cards can be used on rides, Jenkinson's South Arcade, South Beach Arcade, Rooftop Batting Cages, Jenkinson's South Boardwalk Games, Lighthouse Point Mini Golf, Castaway Cove Mini Golf, Aquarium, Fun House, Adventure Lookout Ropes Course, and 7D Dark Ride.*

14) Will I be getting the Refillable Souvenir Cup in the mail?

- *No, you will receive a voucher for the Refillable Souvenir Cup in the mail, which will be redeemable at Little Mac's (located by the Jenkinson's Ride Park along the boardwalk).*

15) How many credits is each ride?

- *If you visit our [Ride Credit List](#) page you will be able to see credit requirements for each ride.*

Card Registration Information

16) How do I check how many credits I have on a card?

- *You can enter the card number above the barcode on the bottom of each Jenkinson's web page by clicking here: [Credit Check](#)*

17) What happens if I lose my card?

- *The card must be registered in order to be replaced.*

18) How do I register my card?

- *Toward the bottom page of the registration link, register as a new user. If you have multiple cards, select add an account (each card is a new account) after you login in. [Jenkinson's Card Registration](#)*

19) What are bonus credits?

- *Bonus Credits are free ride and arcade credits that are added to your card as a reward for purchasing and using it. You get more for your money using the E-musement Card than with cash. Bonus Credits are only accepted on rides, games, and at Jenkinson's South Arcade.*